

MARCH 2024



DIPLOMA of
Community Services

VET National Code CHC52021 • CRICOS Course Code 114647B



DEVELOPING A REWARDING CAREER

DIPLOMA OF COMMUNITY SERVICES CHC52021 (CRICOS Code 114647B)

With this advanced qualification, you can take the next step in your community services career. This course will prepare you for a position with a community organisation by providing you with high-level abilities.

COURSE DESCRIPTION

After completing this course, you will have the confidence and abilities to pursue a career as a case manager or community services worker.

Our Diploma of Community Services is government approved and fully accredited.

This course will provide you with advanced communication skills as well as the ability to establish strategies for working with at-risk groups in your community. You'll also learn how to conduct research and how to work within legal and ethical boundaries. Our highly qualified instructors will provide you with one-on-one assistance as well as the industry expertise you'll need to succeed in the community sector.

ADMISSION REQUIREMENTS

Minimum Australian Year 12 Senior Secondary Certificate of Education (or foreign equivalent). Minimum age 18. Minimum English IELTS 6.0 (overall band) or equivalent.

Prior to commencement, international students intending to travel to Australia must secure an applicable visa.

STUDY LOAD & DURATION

This course is offered on a full-time basis over 52 weeks, including 40 weeks term time and 12 weeks of holidays. During term students attend scheduled classes for 15 hours per week. Students are required to undertake additional independent study, homework and assessment outside of class time. The approximate delivery hours are:

Structured classes: 20 hours / week = 600 hours

Independent study: 10 hours / week = 400 hrs

Structured Workplace Learning Placement: 10 weeks x 20 hrs = 200hrs

Total course hours: 1200 hrs

TRAINING PATHWAY

Students who complete this qualification may progress to leadership roles within the sector may undertake the **Advanced Diploma of Leadership and Management**, after satisfying pre-requisites.

INDUSTRY TRENDS

The number of individuals working as aged and disability carers is expected to increase dramatically in the future years, according to the Australian Government's Job Outlook program. Graduates with abilities in this area will be in high demand over the next five years, with about 179,000 job openings projected.

POTENTIAL EMPLOYMENT

Successful completion of this qualification may provide career opportunities including:

Personal Care Worker
Personal Carer
Direct Care Worker
Home Help Worker
Support Worker
Respite Care Worker
Disability Support Worker
National Disability Insurance Scheme (NDIS) service provider

POTENTIAL INCOME

The average annual salary for Disability Support Worker jobs in Australia ranges from \$60,000 to \$75,000.

DELIVERY LOCATION

Level 2, 17-21 University Avenue, Canberra, ACT 2601.

COURSE PACKAGE OPTIONS & PRICING

For current pricing and course package options, see

capital.edu.au/pricing

COURSE STRUCTURE

20 Units: 12 Core + 8 Elective.



CHCCCS007 DEVELOP AND IMPLEMENT SERVICE PROGRAMS CORE	CHCDIV001 WORK WITH DIVERSE PEOPLE CORE
CHCCCS004 ASSESS CO-EXISTING NEEDS CORE	CHCDIV002 PROMOTE ABORIGINAL AND/OR TORRES STRAIT ISLANDER CULTURAL SAFETY CORE
CHCDEV005 ANALYSE IMPACTS OF SOCIOLOGICAL FACTORS ON PEOPLE IN COMMUNITY WORK AND SERVICES CORE	CHCCOM005 COMMUNICATE AND WORK IN A HEALTH OR COMMUNITY SERVICE ELECTIVE
CHCCCS019 RECOGNISE AND RESPOND TO CRISIS SITUATIONS CORE	CHCCCS044 FOLLOW ESTABLISHED PERSON-CENTRED BEHAVIOUR SUPPORTS ELECTIVE
CHCLEG003 MANAGE LEGAL AND ETHICAL COMPLIANCE CORE	CHCCCS038 FACILITATE THE EMPOWERMENT OF PEOPLE RECEIVING SUPPORT ELECTIVE
CHCMGT005 FACILITATE WORKPLACE DEBRIEFING AND SUPPORT PROCESSES CORE	CHCCSM010 IMPLEMENT CASE MANAGEMENT PRACTICE ELECTIVE
CHCPRP003 REFLECT ON AND IMPROVE OWN PROFESSIONAL PRACTICE CORE	CHCCSM016 UNDERTAKE ADVANCED ASSESSMENTS ELECTIVE
HLTWHS003 MAINTAIN WORK HEALTH AND SAFETY CORE	CHCPRT025 IDENTIFY AND REPORT CHILDREN AND YOUNG PEOPLE AT RISK ELECTIVE
CHCCSM013 FACILITATE AND REVIEW CASE MANAGEMENT CORE	CHCSOH013 WORK WITH PEOPLE EXPERIENCING OR AT RISK OF HOMELESSNESS ELECTIVE
CHCDFV001 RECOGNISE AND RESPOND APPROPRIATELY TO DOMESTIC AND FAMILY VIOLENCE CORE	CHCADV002 PROVIDE ADVOCACY AND REPRESENTATION SERVICES ELECTIVE

RECOGNITION OF PRIOR LEARNING (RPL) & CREDIT TRANSFER

You may be eligible for RPL if you have sufficient work experience and/or education to meet the requirements of one or more units of competency within this qualification. RPL fees will be quoted on application. You may be eligible for Credit Transfer with evidence of completion of relevant units under the Australian Qualification Framework. All applications for RPL or Credit Transfer must be made prior to the commencement of the course.

STUDENT HANDBOOK

Before attending your Student Orientation you must be familiar with College policies and procedures as contained in our International Student Handbook. Download a copy at www.capital.edu.au

EQUIPMENT REQUIREMENTS

Students must supply their own laptop equipped with a camera and speakers, and installed with Microsoft Office 365 Personal (specifically Outlook, Word, Excel, and PowerPoint). The College will confirm all software requirements with each student before enrolment.

INTERNATIONAL STUDENTS LOVE STUDYING AT CAPITAL COLLEGE

In a recent survey administered by industry regulator ASQA, Capital College received distinction as one of Australia's top-tier education providers, attaining student satisfaction levels in excess of the national average.

In addition to awarding Capital College high scores on Google Reviews, our students rate us better than 93% for content relevance and trainer expertise, and 91% for overall satisfaction with our job-ready curriculum. Our students have come from over 30 countries, which creates a unique opportunity for social and business networking.

OUR EDUCATION PATHWAYS & PARTNERS



Up to 24 credits on a Bachelor degree with University of Canberra.

[CRICOS Provider 00212K] Available to Canberra students.

Earn your Capital College diploma or advanced diploma, then choose a University of Canberra **Bachelor of Event & Tourism Management**, or **Bachelor of Business** in Entrepreneurship and Innovation, Human Resource Management, International Business, or **Bachelor of Commerce** in Business Economics or Finance and Banking.



Articulate from Capital College to Griffith University.

[CRICOS Provider 00233E]

All Capital College students who successfully complete their Australian Qualification Framework Level 5 Diploma automatically qualify for up to 1 years' worth of credit towards a Bachelors degree at Griffith University.



Up to 8 units (33%) on a Bachelor degree with SCU.

[CRICOS Provider 01241G]

After graduating from a Capital College diploma or advanced diploma, take your education to the next level by enrolling in a Southern Cross University **Bachelor of Arts** (CRICOS Code 016183A), **Bachelor of Psychological Science** (CRICOS Code 071464B), or **Bachelor of Digital Media and Communications** (CRICOS Code 091527D).



CANBERRA

LOCATION



Australia's capital city.
 Elevation 1,869 feet above sea level.
 2 hrs to snow resorts or beaches.
 Traditional 'four seasons' experience.
 Winter -1°C. Summer 27°C. Av. 19.7°C.
 International airport. Direct flights.

PEOPLE



Youthful: 50% under 35 years.
 Multicultural: 32% born overseas.
 Educated: 37% with Bachelors degree.

JOBS



242,300 jobs by 2024 (6% growth).
 ↑35% café & restaurant managers.
 ↑34% ICT engineers & systems analysts.
 ↑23% hotel and hospitality managers.
 ↑18% management & administration.
 ↑13% health, aged, disability care.
 ↑9% construction & building jobs.
 ↑8% childcare & other education.
 Lowest unemployment in Australia.
 Student jobs in sectors that support
 Government and commerce.

HOUSING



Av. weekly living costs: \$250 rent.
 \$100 food. \$25 travel; \$125 other.
 14% less expensive than SYD or MEL.
 City, mountain or lakeside apartments.

LIFESTYLE



427,000 population.
 Voted #1 Best Place to Live in Australia.
 One of the safest cities in the world.
 At the base of the Alpine National Park.
 Climb, hike, sail, fish, ski, snowboard.
 Mountains, lakes, culture and wildlife.

STUDENT-FRIENDLY



Student population growth 17%/year.
 Home to Australia's #1 university (ANU).
 No traffic jams. Fast commute times.
 Trendy cafés, concerts and festivals.
 Free outdoor high speed wi-fi in the city.
 248 km to Sydney's famous attractions.





CONTACT US

If you're considering studying at Capital College in our nation's capital city of Canberra get in touch online, meet us on campus, or talk to one of our authorised education agents.

Submit applications online at:

capital.edu.au/apply

Email **info@capital.edu.au**

For further information on courses, fees and entry requirements, talk to our Admissions team:



Phone +61 2 6147 0999



Campus

Level 2, 17-21 University Avenue
Canberra ACT 2601

capital.edu.au

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#StudyAtCapital

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ADMISSIONS